

# Porterville Development Center

Client Case Study



MEDICAL E·D·G·E  
RECRUITMENT

## CLIENT BACKGROUND

Established in 1953, Porterville Developmental Center (PDC) is located on approximately 670 acres in Porterville California. PDC currently serves people with developmental and intellectual disabilities in a general treatment area with a separate secure treatment program.

## CHALLENGE

PDC issued an RFP to search for a strategic staffing partner to provide contingent licensed and certified clinical Level of Care staffing. PDC needed a partner to fill temporary vacancies and positions, substitute for Department of Developmental Services employees while on leave, provide temporary services when appropriate staffing levels cannot be maintained with civil service staff, and provide services when the requested services are not available within the State civil service.

PDC was hesitate to utilize a staffing company due to the risk of unqualified staff, incurring additional operating and labor costs, as well as the potential of non-committed staff who would only be there for a 2-month assignment.

## SOLUTION

Medical Edge Recruitment provided a cost-effective staffing solution that fit the strategic plan for PDC and has formed a strong, mutually beneficial strategic partnership. As a top-tier staffing organization, Medical Edge is continually counted on to provide qualified staffing which has 1) reduced staff turnover and burnout, 2) improved resident to staff ratios to greatly improve safety for all, and 3) eased the financial burden from overtime and missed shifts.

## RESULTS



96%  
FILL RATE



97%  
SATISFACTION  
RATE



268  
SHIFTS FILLED



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